

Statement of VET Student Loans Tuition Assurance

Under the provisions of Schedule 1A of the Higher Education Support Act 2003 (HESA), Subdivision C, Section 102 of the VET Student Loans Rules 2016 and Chapter 3 of the VET Guidelines Jigsaw Training Group ABN: 68 121 934 209 ACN: 121 934 209 (the First Provider) must comply with the VET Tuition Assurance requirements. This is to protect VET students in the event that Jigsaw Training Group ceases to provide a VET course of study in which a VET student is enrolled. The meaning of 'ceasing to provide a VET course of study' is set out at Chapter 3 of the VET Guidelines 2013, and the VET Student Loan Rules 2016.

In the event that Jigsaw Training Group ceases to provide a VET course of study in which a VET student is enrolled the VET student is entitled to a choice of:

- an offer of a place in a similar VET course of study with a Second Provider without any requirement to pay the Second Provider any VET tuition fee for any replacement VET units (this is known as the "VET Course Assurance Option");

OR

- a refund of their up-front VET tuition fee payments and/or a re-crediting of any VET Student Loan balance for any VET unit of study that the VET student was enrolled or commences but does not complete because Jigsaw Training Group ceases to provide the VET course of study of which the unit forms part (this is known as the "VET Tuition Fee Repayment Option")

Jigsaw Training Group has met the VET tuition assurance requirements as specified in both the VET Guidelines 2013 and the VET Student Loan Rules 2016 through its current membership of the ACPET Tuition Assurance Scheme.

Contact details for ACPET Tuition Assurance Scheme Administrator are:

ACPET Tuition Assurance Scheme Administrator

(Australian Council for Private Education and Training)

Address: Level 14, 46 Edward Street, Brisbane Qld 4000

Ph: (07) 3210 1628 Fax: (07) 3210 6347

E: qld@acpet.edu.au

If Jigsaw Training Group ceases to provide a VET course of study, ACPET Tuition Assurance Scheme Administrator will send a VET student enrolled in the VET course of study a written VET Tuition Assurance Offer (the Offer) advising the VET student of the options available under the VET tuition assurance requirements. The Offer will include directions that the VET student must follow in order to

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notify ACPET Tuition Assurance Scheme Administrator of the choice they have made for each affected VET unit. ACPET Tuition Assurance Scheme Administrator will provide this Offer within twenty Business Days after it knows, or should know by reasonable enquiries that the Jigsaw Training Group has ceased to provide the VET course of study.

For the purposes of VET Student Loans, all courses offered by Jigsaw Training Group in accordance with the course requirements of clause 45 of Schedule 1A of the Higher Education Support Act 2003 are covered by the ACPET Tuition Assurance Scheme ('the Scheme') as part of Jigsaw Training Group's membership of the Scheme.

A VET student may choose either:

The VET Course Assurance Option:

Under the VET course assurance option, a VET student will be offered a place in a similar VET course of study by ACPET Tuition Assurance Scheme Administrator. If the VET student accepts this option, ACPET Tuition Assurance Scheme Administrator will make all necessary arrangements to ensure a VET student is able to enrol with the Second Provider in the similar VET course of study. This offered VET course will lead to the same or a comparable qualification without any requirement on the part of the VET student to pay the Second Provider any VET tuition fee for any replacement VET units (that is, units that the VET student had commenced but not completed because the VET course ceased to be offered). A VET student will receive full credit from the Second Provider for any VET units of study successfully completed at Jigsaw Training Group.

The Second Provider nominated by ACPET Tuition Assurance Scheme Administrator may have different VET tuition fees to the fees the VET student would have paid for VET units of study which were part of the VET course of study the Jigsaw Training Group ceased to provide but which the VET student had not yet started studying.

A VET student is not obliged to enrol in a VET course of study with a Second Provider offered by ACPET Tuition Assurance Scheme Administrator under the VET Course Assurance Option. However, if he/she enrolls with any other VET provider there is no obligation on that VET provider to offer full credit transfer for the VET units of study completed with the Jigsaw Training Group or to offer replacement VET unit/s free of charge.

OR

The VET Tuition Fee Repayment Option:

Under the VET Tuition Fee Repayment Option, ACPET Tuition Assurance Scheme Administrator undertakes to pay the VET student the total of any up-front VET payments already paid by the VET student for any VET units of study the VET student has commenced but not completed because the VET course ceased to be offered. VET students selecting this option will also have their VET Student Loan balance re-credited for the uncompleted VET units.

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